



**Leadtime** : Day A. Booking < 15.00 hrs, B. Loading, C. Delivery. Shipments for the Ardennes and Luxembourg will be delivered two times per week. The regular departure days are Monday and Thursday.

**Bookings** : Shipments must be booked via the programm E-logistics on our website.

**Parameters** : 1 loading metre = 1650 kg  
1 europallet = 0.40 loading metre, 660 kg  
1 blokpallet = 0.50 loading metre, 825 kg  
1 drum (200 liter) = 0,15 loading metre  
Rates for lengths and bundles (longest length > 240 cm) are on request.  
Minimum prices are the maximum prices of the preceding rate group.  
When calculating the rates, all weights, loading meters and m3 are rounded up.  
Our rates are based on transport using a tautliner with a 240 cm insert height unless otherwise stated.

#### General conditions

##### Par. 1 Transport, Physical Distribution & Payment Conditions

The following conditions will apply to all our work and agreements:

- the General Transport conditions 2002 (AVC), as filed at the Registry of the District Courts of Amsterdam and Rotterdam.
- in case of cross-border transport: the provisions of the CMR Convention, and complementary the abovementioned AVC.
- the Physical distribution conditions 2000, as filed at the Registry of the District Courts of Amsterdam and Rotterdam.
- Additional to abovementioned conditions: the Transport en Logistiek Nederland general payment conditions, filed at the Registry of the District Court of The Hague on July 2, 2002, no. 69.

Concerning abovementioned conditions the most recently amended text is valid. On request, a copy of the text of the above conditions will be sent free of charge.

##### Par. 2 Terms of payment

The rates are listed in Euro, exclusive of BTW (Dutch VAT).

Upon determining our prices, we have taken as a basis a term of payment of 30 days of the invoice date for the benefit of:

Hereijgers Transport BV  
ING Bank Breda  
Account no. : 67 54 66 725  
IBAN : NL 47 INGB 0675 4667 25  
Swiftcode : INGBNL2A

Rate offers are valid until 60 days at most after the declaration date, in case of actual transport until the end of the current year, unless agreed otherwise.

##### Par. 3 General rate conditions

- Time loading/unloading:  
Shipments up to and including 6 loading metre: 30 minutes free loading/unloading  
Shipments from from 6 up to and including complete: 1 hour of free loading/unloading  
In case the actual time of loading/unloading takes longer, we will charge extra costs of € 52,- per hour  
If the schedule of the driver allows to wait he will wait and the above mentioned costs are applicable. If the schedule doesn't allow to wait the driver will be instructed to continue his route and not to wait for loading/unloading. You will be informed about this.  
ADR surcharge: € 15,- per shipment.
- For time committed loadings/deliveries in the Benelux the following surcharges are applicable:  
Fix time shipments: € 55,- per shipment  
Time committed shipment 1 hour (for example between 8 and 9 hrs): € 55,- per shipments  
Time committed shipment 2 hours (for example between 8 and 10 hrs): € 55,- per shipments  
Time committed shipment 3 hours (for example between 8 and 11 hrs): € 27,- per shipments  
In Belgium zip code 6600-6999 and in Luxembourg it is not possible to load/deliver on a fixed time.  
Extra costs for deliveries on the Waddeneilanden will be charged based upon subsequent calculation. The leadtime will be one day longer.
- Pallets will not be exchanged, unless agreed otherwise.  
Pallet exchange in the Benelux costs € 1,70 per pallet  
In case we have to compile the CMR's we will charge € 4,- extra per shipment.  
If we have to add the packing lists to the CMR we will charge € 3,- extra per shipment.  
The rate for cash on delivery shipments amounts to 2% of the cash on delivery charges with a minimum of € 25,- and a maximum of € 100,-. The cash on delivery amount can be maximum € 5.000,-

##### Par. 4 Additional rate conditions for international transport

Orders are accepted subject to normal and unchanged transport circumstances. We cannot be held liable for any shipment delays that are the result of, among other things, third-party strikes.

Rates will apply at one loading and one unloading point.

The rates exclude any clearance charges, excise duties and import duties.

The sender has to take care of all necessary (statutory) documents.

The sender will make sure that the goods are packaged properly and are marked with an address, postcode and quantity. Packaging will only be taken back after an express written order and this will be at the client's expense.

The maximum weight per loose collo is maximum 25 kg. Shipments consisting of more than 4 colli have to be transported on a pallet.

We aim to a paperless distribution. If you wish to send documents with the shipment, you have to put them on a clear visible spot on the shipment. We don't add any packing lists to the CMR.

If no opening hours are mentioned on the booking, we assume that is possible to load/unload between 08:00 and 17:00 hrs.

Shipments that are cancelled within 24 hours or a so-called 'waisted journey' and collections in vain will be passed on for 75% of the freight price. Dead freight: such a late change or cancellation of the original instruction that deprives us of the possibility to take care of alternative loading and/or forces us to drive with the load available at the time of loading or an empty truck.

Deliveries in vain will be passed on for 100% of the freight price.

Any damage or loss must be reported immediately and in writing, but within 30 days after acceptance of the goods at the latest. Next to it a note has to be made on the CMR when signing the CMR. We will not be responsible for invisible damage.

A claim for loss or damage will not be treated before transport costs are settled.

Deduction of the amount in any kind of way is not allowed.

Goods-in-transit insurance will only be effected at your written request. The extra costs for this service can be requested to our sales department.

Rates have been calculated through the most logical routes and the laws, regulations, taxes and permits that apply as per the start of the current year.

Additional costs due to the mandatory use of city distribution centres are not included.

The leadtime will be one day longer.

During the holiday seasons it is possible that the leadtime of your shipments will be different from the regular leadtimes.

Loading meter and / or weight differences in comparison with the booking will not be communicated, but the rate will be adjusted based on the control during the process.

The original CMR will not be sent with the invoice.

Par. 5

General phone numbers	:	+31-76-7519400
General faxnumber (orders)	:	+31-76-5963981
General faxnumber (administration)	:	+31-76-7519401
Phone number customer support	:	+31-76-7519418
Phone number administration	:	+31-76-7519412
Phone number operations	:	+31-76-7519406

Par. 6

Diesel Oil Surcharge

In the event of a substantial increase or decrease of the diesel oil prices, the diesel oil surcharge will be adjusted in accordance with the table below. A negative diesel oil surcharge is not possible.

Listprice Shell per 100 ltr.		Surcharge
67,51	70,00	0,00 %
70,01	72,50	0,50 %
72,51	75,00	1,00 %
75,01	77,50	1,50 %
77,51	80,00	2,00 %
80,01	82,50	2,50 %
82,51	85,00	3,00 %
85,01	87,50	3,50 %
87,51	90,00	4,00 %
90,01	92,50	4,50 %
92,51	95,00	5,00 %
95,01	97,50	5,50 %
97,51	100,00	6,00 %

Listprice Shell per 100 ltr.		Surcharge
100,01	102,50	6,50 %
102,51	105,00	7,00 %
105,01	107,50	7,50 %
107,51	110,00	8,00 %
110,01	112,50	8,50 %
112,51	115,00	9,00 %
115,01	117,50	9,50 %
117,51	120,00	10,00 %
120,01	122,50	10,50 %
122,51	125,00	11,00 %
125,01	127,50	11,50 %
127,51	130,00	12,00 %
130,01	132,50	12,50 %